



Rangerroo Pet Sitting Services, LLC

Terms & Conditions Agreement

Pricing:

15 minute visit is \$15.00

30 minute visit is \$20.00

45 minute visit is \$25.00

60 minute visit is \$30.00

Any households that have 3 or more dogs will be charged an additional \$2 per dog starting with the 3rd dog. Any households that have 5 or more cats will be charged \$2 per cat starting with the 5th cat. Any households that have 4 or more small animals such as small mammals or reptiles will be charged \$2 per small animal starting with the 4th pet. Rangerroo Pet Sitting Services ("Rangerroo") does not offer overnight stays.

Hours of operation:

Rangerroo is available for services 7 days a week, but any visits outside the frame of Monday to Friday, 8am to 4pm will include additional fees. The earliest appointment available is 8am and the latest is 9pm. All requested time frames will be conducted as closely as possible, but there are outside factors such as traffic that may cause time frames to differ. The additional fees will be as following:

\$2.00 extra for a 15 minute visit

\$3.00 extra for a 30 minute visit

\$4.00 extra for a 45 minute visit

\$5.00 extra for a 60 minute visit

Farm visits:

Farm visits differ in price due to the labor involved. Prices will be discussed during the meet and greet and can vary depending on several variables such as how many animals need to be taken care of.

Weather conditions:

Pet sitters will work in rain, snow, and heat as long as it safe to do so for both the sitter and the pet. If the roads are unsafe to drive on, the owner will be notified the morning of their appointment. If it is above 90 degrees outside, a maximum of 15 minute walks is recommended for a dog. In the case of extreme rain or thunderstorms, only a quick bathroom break is recommended for dogs.

How to set up a Meet & Greet:

Please email Rangerroopetsitting@gmail.com with the following information:

- What type of visits you are interested in;
- The dates or days of the week that you are looking for;
- The time of the day for each visit that you need;
- How long you want your visits to be;
- How many pets you have; and
- Where you are located.

Rangerroo will get back to you within 1-2 business days. At that point, a meet & greet will be scheduled.

Meet & Greets:

Rangerroo offers 30 minute free-of-charge initial consultations. During this consultation, this agreement will be reviewed, Rangerroo will meet your animal(s), and the owner will give information on the services they require. Keys will be collected during the meet & greet, if possible.

For any dog larger than 60lbs who needs to be leash walked, Rangerroo requires a mandatory test walk with the owner to ensure that the pet sitter can physically handle your pet. This is a requirement for the safety of the pet, as well as the pet sitter.

Cancellations:

Rangerroo recommends that all cancellations are made 12 hours prior to the scheduled visit. There will be no charge for a cancellation if it is cancelled before 8:00 am on the day of the scheduled visit. If Rangerroo arrives at the owner's home, and they do not require services for that day, they will be charged for the entirety of the visit that was previously scheduled.

Invoices:

Daily Clients: Rangerroo will leave an invoice on the kitchen counter on the day before the last day of service for that week, whatever day that may be, for the owner's specific pet visits. The invoice shall be paid within 3 days from the last day of service.

First Time Vacation Clients: Rangerroo will create an invoice during the initial meet & greet. Payment is to be collected on the first day of visits. Payment may be left on the kitchen counter.

Regular Vacation Clients: Rangerroo will send you a photo of the invoice as soon as the owner reaches out regarding vacation dates. Payment is to be collected on the first day of visits. Payment may be left on the kitchen counter. A physical copy of the invoice will be left on the kitchen counter on the last day of visits.

Forms of payment:

Rangerroo accepts cash, check, or Venmo. Rangerroo's business Venmo username is @Rangerroopetsitting. All checks may be written out to Rangerroo Pet Sitting Services. Tips are welcome and appreciated.

Late payments:

Daily Clients: Will have 3 days to pay any outstanding invoice. An owner will receive 1 reminder text on the 3rd day. If an owner fails to pay any outstanding invoice after the reminder text, all pet sitting services will be suspended until the balance is paid. Absolutely **NO** exceptions. There will be a late fee of \$5 per day once the 3- day period has expired.

Vacation Clients: If payment is not received on the first day of vacation visits, clients will have 2 days after their arrival back home to pay the outstanding invoice. There will be a late fee of \$5 per day once the 2- day period has expired.

Personal, Sick & Vacation Days:

Rangerroo is solely owned and operated. There will be days where Rangerroo will be unavailable to provide services such as for vacations and sick days. In the case of a sick day, an owner will be notified at least 12 hours before the visit via text message. In the case of a vacation, an owner will be notified 2 weeks in advance via text message. If the owner is unable to find coverage, Rangerroo will assist in helping to find a replacement.

Insurance:

Rangerroo is insured and bonded by The Pet Sitters Associates.

Broadened property Damage Coverage & Bond and Expanded Coverage for Client Pets have been added to this policy.

LIMITS OF INSURANCE BODILY INJURY OR PROPERTY DAMAGE: \$1,000,000 Each Occurrence
\$2,000,000 General Aggregate \$1,000,000 Personal and Advertising Injury \$2,000,000 Products /
Completed Operations Aggregate Limit \$100,000 Damage to Premises Rented to You \$25,000 Each
Occurrence for loss of pets in your care, custody, or control \$30,000 Annual Aggregate for loss of pets in
your care, custody or control \$2,500 Each Occurrence / \$5,000 Annual Aggregate Veterinarian Expense
\$10,000 Each Occurrence / \$25,000 Annual Aggregate for loss to personal property of your customers in
your care, custody or control \$2,000 Each Occurrence for Lost Key coverage for Re-keying of customer's
homes \$5,000 Medical Expense Limit.

It is recommended that homeowners carry homeowner's insurance, as well.

In the case of a pet emergency:

Rangerroo will contact you immediately, and will bring your pet to your preferred emergency veterinary clinic if possible and if necessary. If the owners preferred emergency veterinary clinic is not readily available, Rangerroo reserves the right to take the pet to another clinic or veterinary practitioner. In the event of a pet emergency, Rangerroo will pause all visits in order to get the emergency situation resolved and will resume visits as soon as possible if possible at all.

Pet Information:

All dogs and cats must be up to date on their rabies vaccine. Rangerroo will not accept your pet as a client if they have a bite history within the past 2 years, whether it is with humans or other animals. These rules are in place for safety purposes. Rangerroo retains the right to refuse service if employees do not feel comfortable around the animal.

Visits:

All visits include small tasks such as bringing in the mail, bringing in garbage cans, watering plants...etc. upon request.

Social Media:

Rangerroo reserves the right to utilize any and all photos of animals for which it provides services to include on its social media pages.

Indemnification:

Pet owners as shall indemnify and hold harmless Rangerroo and its employees from and against all claims arising out of the performance of the Agreement not directly due to Rangerroo’s own negligence or misconduct. Said indemnity includes any and all reasonable attorney’s fees and costs incurred by Rangerroo of a defense of any action brought against it related to this agreement.

Jurisdiction:

This agreement is governed by and shall be construed in accordance with the laws of the Commonwealth of Pennsylvania. Any disputes arising pursuant to this agreement shall be brought before the Court of Common Pleas of York County, Pennsylvania.

Counterparts:

This agreement may be executed in any number of counterparts, each of which shall be an original, and all of which taken together shall constitute a single agreement. For purposes of this agreement, an electronically transmitted, executed counterpart shall constitute an original.

Amendment and Modification:

This agreement may only be amended, modified, or supplemented by an agreement in writing signed by each party hereto.

Entire Agreement:

This agreement constitutes the entire agreement between the parties and there are no other terms, covenants, representations, statements or conditions, oral or otherwise, of any kind whatsoever, which are not herein referred to or incorporated.

IN WITNESS WHEREOF, I agree to the terms and conditions for Rangerroo Pet Sitting Services, LLC as outlined herein.

Pet owner signature: _____

Date: _____